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Solid Waste and Emergency Response (5305W)



**RCRA,  
SUPERFUND  
& EPCRA  
CALL CENTER**

**(800) 424-9346**

## OUR PURPOSE

The RCRA, Superfund & EPCRA Call Center is a publicly accessible service that provides current information on several Environmental Protection Agency (EPA) programs. The Call Center responds to questions on the Resource Conservation and Recovery Act (RCRA), which includes the Underground Storage Tank (UST) program; the Comprehensive Environmental Response, Compensation and Liability Act (CERCLA or Superfund); the Oil Pollution Prevention Program; the Emergency Planning and Community Right-to-Know Act (EPCRA); and the accidental release prevention provisions of the Clean Air Act (CAA). The Call Center also responds to requests for relevant documents.

## USING THE CALL CENTER

The Call Center offers information to a broad audience including citizens, manufacturers, members of trade associations and environmental organizations, lawyers, consultants, state and local government representatives, and other callers with diverse backgrounds and varying degrees of regulatory knowledge. Call Center Information Specialists can answer your questions via phone or e-mail. The Call Center's Web site at [www.epa.gov/epaoswer/hotline/](http://www.epa.gov/epaoswer/hotline/) also has a variety of useful information and links, including:

- regulatory outreach materials
- state and EPA regional contacts
- electronic mailing lists
- online document ordering.

### RCRA, Superfund & EPCRA Call Center

National Toll Free (800) 424-9346  
Washington, DC Area (703) 412-9810  
TTY National Toll Free (800) 553-7672  
TTY Washington, DC Area (703) 412-3323  
  
Monday - Friday, 9:00 a.m. - 5:00 p.m. ET  
Closed Federal Holidays

[www.epa.gov/epaoswer/hotline](http://www.epa.gov/epaoswer/hotline)  
E-mail: [epacallcenter@bah.com](mailto:epacallcenter@bah.com)

## REGULATIONS

The Call Center's team of Information Specialists relies on federal regulations and various forms of EPA guidance to provide quick, accurate responses to questions on the following regulatory programs:

### RCRA

Under the Resource Conservation and Recovery Act (RCRA), EPA has created a regulatory framework for addressing solid waste disposal and hazardous waste management. Questions on RCRA regulations often pertain to:

- hazardous waste generators and transporters
- biennial reporting for hazardous waste activities
- land disposal restrictions (LDR)
- municipal solid waste landfill criteria
- solid and hazardous waste recycling
- treatment, storage, and disposal facilities
- waste minimization and combustion
- federal procurement of products containing recycled materials.

### UST

The Underground Storage Tank (UST) program requires owners and operators of new and existing USTs to take measures to prevent, detect, and clean up releases. The regulations set minimum standards for new tanks and require owners and operators of existing tanks to upgrade, replace, or close their USTs. Common topics covered include:

- regulated tanks
- tank installation and standards
- leak detection requirements
- proper closure procedures
- financial responsibility requirements.

### Superfund

The enactment of the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) initiated the Superfund program, allowing EPA to identify and clean up abandoned or uncontrolled hazardous waste sites and to recover costs from parties responsible for the contamination. Superfund questions often pertain to:

- the National Contingency Plan (NCP)
- the National Priorities List (NPL)
- reportable quantities for hazardous substances.

### Oil Program

EPA's Oil Program addresses the potential environmental threat posed by petroleum and non-petroleum oils. It covers programs for preventing, preparing for, and responding to oil spills that occur in and around the navigable waters of the United States. Topics include:

- spill prevention control and countermeasures (SPCC) regulations
- discharges of oil
- facility response plan (FRP) regulations
- the Oil Pollution Act of 1990 (OPA).

### EPCRA

Congress enacted the Emergency Planning and Community Right-to-Know Act (EPCRA), also known as SARA Title III, to help communities prepare for chemical emergencies and to grant citizens and government officials access to information about potential chemical hazards. Topics commonly addressed include:

- emergency planning
- hazardous chemical inventory reporting
- public access to chemical information
- toxic chemical release reporting and the Form R
- the toxic release inventory (TRI) database.

### CAA §112(r)

Section 112(r) of the amended Clean Air Act (CAA) mandates a new federal focus on the prevention of chemical accidents. The objective of §112(r) is to prevent serious chemical accidents that have the potential to affect public health and the environment. The risk management planning requirements of CAA §112(r) complement and support EPCRA. The regulations promulgated pursuant to CAA §112(r) are known as the risk management program regulations, and include requirements for:

- hazard assessments
- chemical accident prevention programs
- emergency response programs
- risk management plans.

## DOCUMENTS

You may place orders for many EPA documents that pertain to Call Center program areas by speaking with our trained Document Specialists. Document Specialists have access to comprehensive, current information on EPA documents. Selected documents can also be found on the Internet. Instructions for ordering or accessing these documents are available through the Call Center.

## REFERRALS

Call Center Information Specialists strive to answer every question by reviewing a vast array of resources. Some questions, however, are not within the scope of the Call Center's services. Information Specialists cannot answer questions which require interpretation of EPA regulations or policies, demand legal analysis, involve unresolved issues, or pertain to state-specific requirements. Such questions are referred to the appropriate EPA office, federal or state agency, or other source. The Call Center maintains current information on a wide array of contacts for such situations.

### **You Can Also Obtain General Information and Publications At These Helpful EPA Web Sites:**

- **RCRA:** [www.epa.gov/osw](http://www.epa.gov/osw)
- **RCRA Online:** [www.epa.gov/rcraonline](http://www.epa.gov/rcraonline) (search and download RCRA policy memos)
- **UST:** [www.epa.gov/oust](http://www.epa.gov/oust)
- **Superfund:** [www.epa.gov/superfund](http://www.epa.gov/superfund)
- **Oil Program:** [www.epa.gov/oilspill](http://www.epa.gov/oilspill)
- **Brownfields:** [www.epa.gov/brownfields](http://www.epa.gov/brownfields)
- **EPCRA Toxic Release Inventory & Form R:** [www.epa.gov/tri](http://www.epa.gov/tri)
- **EPCRA Chemical Inventory Reporting and Emergency Planning and CAA Risk Management Planning:** [yosemite.epa.gov/oswer/ceppoweb.nsf](http://yosemite.epa.gov/oswer/ceppoweb.nsf)

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